TRANSWORLD
information technology

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Company History

Transworld Information Technology (formerly known as Transworld Computers) was established in early 1986 by Mr. Abdul Rahman M. Al Sindi with a vision to grow to be major player in Bahrain's IT market. It has expanded its services portfolio year-on-year to fulfill its growing client base needs with dedication, expertise, and professionalism.

Doing Business

We continually help our customers drive maximum results from their technology investments, enhancing business productivity while reducing capital requirements and operating costs. We continually strive to provide our customers with professional consulting and advisory services to provide them with the best technology solutions for their business needs. Transworld I.T. has been successful in establishing strategic relationships with the world's leading technology manufacturers and has attained wide array of Business Partner status with many of the manufacturers we supply and support. Our strategic relationships, coupled with the depth and breadth of our organization, provide significant wealth of knowledge and capability to serve our customers. We take great pride in being able to provide a more personal relationship with our customers. Our professionally trained and certified consulting and engineering staff are highly specialized and dedicated to serve our customers technical requirements.

Services & Solutions

We offer robust end-to-end technology solutions that are secure, dependable, and cost effective, including strategic technical planning and provisioning and a complete suite of technical and software services.

Infrastructure Services

A well-designed infrastructure keeps your organization running at peak performance. It also provides the basis to better manage IT resources. We can help you design and develop a complete end-to-end voice and data infrastructure services that enables your business to meet its current and future requirements. All our designs and installations are in compliance with the Electronic Industries Association/ Telecommunications Industry Association (EIA/TIA) Standards with the primary intent to develop world class solutions for our customers from Design to Implementation.

Advanced Infrastructure Solutions
& Data Center Setups

Being a Microsoft Certified Gold Partner we specialize in implementing turnkey solutions to all ourcustomers from small to large enterprises focusing from simple server setups to complex infrastructure designs. These server installations are not complete unless it is guaranteed availability and uptime to fully serve its end users. As part of our commitment to provide end-to-end solutions to our customers, we have forged partnerships with APC-MGE to provide our customers with a fully integrated solution for critical power and cooling services to their Data Centers to ensure a reliable running core system.

Customer Flow Management

Queuing（Q-matic™）

Optimising customer flows improves customer service and creates a more relaxed atmosphere for both customers and staff in where customer service is necessary – in banks, social or medical care institutions, insurance or real estate registration companies or municipalities. It also optimises staffing costs, increases revenues and gives our clients added value by maximising profitability. Q-matic is the total solution that we provide for both the private and the public sector to help reduce customer waiting time, allows staff to give better customer service and optimises your premises without over crowding the counter-tops. The customer may freely move in a lobby, read advertising brochures or simply take a seat, while waiting for his turn to be served. Numerous installations were carried out all over the Kingdom in the private and public sectors to smoothen customer flows and optimize waiting time.

Wired & Wireless Network Services

Transworld I.T. has extensive experience in wired and wireless computer networking and provides organisations with transparent and flexible networking solutions. From small firms requiring their first network to larger organisations needing network expansions and security overhauls. We have gained extensive expertise in the field by conducting surveys, designs, and implementations to allow our customers to connect to their network without disruption of business.

We offer expertise across products from all major vendors and are a single, fully accountable source for your networking needs from network design, integration, management, support, and wireless network integration.

Information Security

The need for powerful security systems in today's connected world is essential as both customers and employees interact directly with your organization's systems. It is therefore crucial to fortify your business assets and protect critical information by reducing the risk of theft or damage of data to ensure business continuity, today and in the future. We can help you develop security measures to secure your premises.

- Physical access controls
- Security Policy design, review, and audit
- Network Security Architecture Design

Desktop Services & Support

Customer satisfaction and safe operations is our main concern. Throughout many years of customer support, we were able to improve our internal procedures and work flow in order to increase our quality of service for our customers. Our customer support team comprises of trained support technicians and engineers.

We can offer flexible maintenance packages to match your specific requirements, including response time and Service Level Agreements (SLA). Services range from Preventative Maintenance to Full Remedial with varying response times.

On-site Services

We provide managed technology solutions for businesses that require support to run their technology infrastructure. With a fully-managed system, companies can access skilled IT professionals, leverage emerging network technologies and transfer their technology risk, while focusing on their core business. Transworld I.T. technical professionals provide on-site services and full-time on-site personnel for Desktop, Network, Security, or Data Centre Management.

Major Projects Summary

1. Client: Siemens
Project: Formula 1 project for complete passive infrastructure for Security, Voice, and Data

2. Client: HSBC Bahrain Main Head Quarters
Project: Passive infrastructure for Voice and Data

3. Client: Ahli United Bank (AUB) Bahrain Main Head Quarters
Project: Passive infrastructure for Voice and Data

4. Client: King Hamad E-Learning Project for Ministry of Education
Project: Passive infrastructure for Data for 41 schools across the Kingdom

5. Client: Ministry of Justice and Islamic Affairs
Project: Advanced Server Infrastructure through
IBM BladeCenter Server Solution.
DataCenter Solution for Critical Power and Cooling Services.
Active & Passive infrastructure for Voice and Data.

6. Client: Bahrain Defence Force
Project: Passive infrastructure for Security and Data
Integrated Software Design & Development

7. Client: World Trade Centre
Project: Passive infrastructure for Voice and Data & GSM Project

8. Client: Bahrain Financial Harbour
Project: Passive infrastructure for Voice and Data & GSM Project

9. Client: Marriott Hotel Bahrain
Project: Active & Passive infrastructure for Voice and Data

10. Client: Gulf Finance House
Project: DataCenter Solution for Critical Power and Cooling Services.
Honeywell Access Control

11. Client: Bank Sarasin & Co. Ltd
Project: Advanced Server Infrastructure Design & Implementation

12. Client: Capital Management House
Project: Advanced Server Infrastructure Design & Implementation

Commitment to our clients

We are committed to providing our clients with the best pos¬sible service. A client's satisfaction is our definition of success. Our commitment to our clients is both professional and per¬sonal where we conduct our business with the utmost integ¬rity and deal only in an ethical manner. We strive to provide the best solutions and consultancy services to suit our clients' needs.

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